

Annual Report of  
Insurers and Third-Party Administrators  
Before the Appeals Officer  
Fiscal Year 2016

# ***Insurers and Third-Party Administrators***

## ***Annual Report, Fiscal Year 2016***

***7/1/15-6/30/16***

The following report is from the cases heard each year by Hearing Officers and Appeals Officers regarding claims for benefits by injured employees. This report itemizes, by each insurer and third-party administrator, the number of cases affirmed, reversed, remanded and resolved by other disposition involving that insurer or third-party administrator, including a breakdown of that information by the type of benefits denied by the insurer or third-party administrator, pursuant to NRS 616C.295. The definition of dispositions and case issues used by the Hearings Division are as follows:

	<b>Hearing Officer</b>	<b>Appeals Officer</b>
"Affirmed"	Affirms the determination of the insurer/TPA.	Affirms the determination of the Hearing Officer.
"Reversed"	Reverses the determination of the insurer/TPA.	Reverses the determination of the Hearing Officer.
"Remanded"	Jurisdiction is remanded back to the insurer/TPA.	Jurisdiction is remanded back to the Hearing Officer.
"Other"	Cases that were either; <ul style="list-style-type: none"> <li>• Bypassed from the Hearing Officer to the Appeals Officer;</li> <li>• Venue Change between the Las Vegas and Carson City offices;</li> <li>• Involuntary dismissals (e.g. Untimely request for hearing; No Call/No Show, Res Judicata);</li> <li>• the issue is moot</li> </ul>	Cases that were either; <ul style="list-style-type: none"> <li>• Venue Change between the Las Vegas and Carson City offices;</li> <li>• Involuntary dismissals (e.g. Untimely appeal; No Call/No Show, Res Judicata);</li> <li>• the issue is moot</li> </ul>
"Settled/Withdrawn"	Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement.	Cases that are voluntarily dismissed based on the parties withdrawing their appeal or coming to a settlement or agreement.
"Acc/Den"	Claim acceptance or denial issues; Claim closure; Course and scope; Employee/employer relationship; Pre-existing conditions; Untimely reporting.	
"Med/Benefits"	Medical and related benefits; Claim Closure; Medical Care/Benefits; Mileage; Permanent Partial Disability; Permanent Total Disability; Re-Opening; Temporary Total Disability.	
"Rehab"	Rehabilitation; Entitlement; Job offer; Tools/equipment; Temporary Partial Disability; Rehabilitation Buyout.	
"Other"	Subsequent Injury Fund; Scope of Claim; Suspension of Benefits/Fraud; Uninsured Employer; Wages; Overpayment; Subrogation.	

# *Insurers and Third-Party Administrators Annual Report, Fiscal Year 2016 Summary*

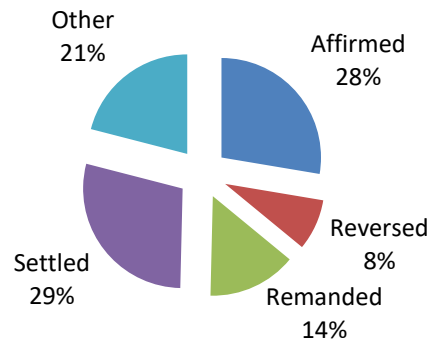
7/1/15-6/30/16

## Insurers/TPA, FY16

### Before the Hearings Division

Decision Type	Totals
Affirmed	4719
Reversed	1418
Remanded	2462
Settled	4888
Other	3582

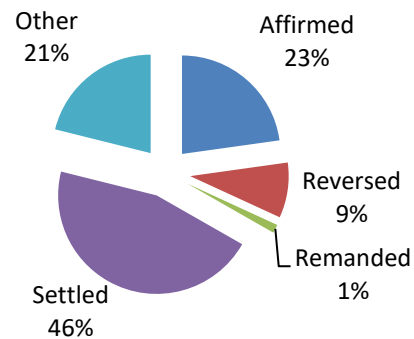
#### Dispositions of the Hearings Division



### Before the Appeals Officer

Decision Type	Totals
Affirmed	1060
Reversed	422
Remanded	65
Settled	2123
Other	982

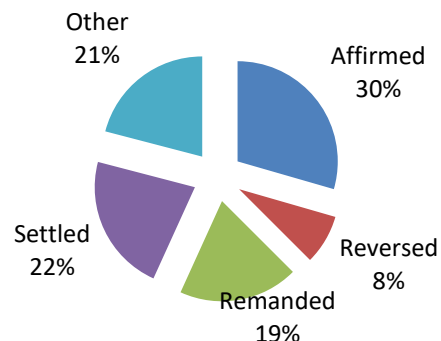
#### Dispositions of the Appeals Officer



### Before the Hearing Officer

Decision Type	Totals
Affirmed	3659
Reversed	996
Remanded	2397
Settled	2765
Other	2600

#### Dispositions of the Hearing Officer



# Insurers/TPAs Cases - Before the Division FY16

## Before the Hearing Officer

Total	Insurer/Third Party Administrator
1	ACE PROPERTY & CASUALTY
38	ADVANTAGE WORKERS COMP INS CO
312	AIG
84	ALTERNATIVE SERVICE CONCEPTS
12	AMERICAN MINING INSURANCE CO
607	AMTRUST NORTH AMERICA
18	ARGO GROUP
84	ARGONAUT INS CO
618	ASSOCIATED RISK MANAGEMENT INC
75	BERKLEY RISK ADMINISTRATORS LLC
88	BERKSHIRE HATHAWAY HOMESTATE
1	BROADSPIRE MOUNTAIN WEST SERVICE CENTER
382	BROADSPIRE SERVICES
1420	CCMSI
3	CHARTIS INSURANCE
1	COMP WEST
70	CONSTITUTION STATE SERVICE CO
456	CORVEL CORPORATION
5	CREATIVE RISK SOLUTIONS-IOWA
4	DAVIES CLAIM SOLUTIONS
1	DIGNITY HEALTH
1	DIVISION OF INDUSTRIAL RELATIONS
438	EMPLOYERS INSURANCE CO OF NV
225	ESIS
1	EXAMWORKS INC
2	FARA INSURANCE SERVICES
2	FARMERS INSURANCE
67	FARMERS INSURANCE EXCHANGE
42	FIRSTCOMP INSURANCE
16	FOCUS PLUMBING/SUN CITY ELECTRIC
1011	GALLAGHER BASSETT SERVICES INC
92	HELMSMAN MANAGEMENT SERVICES
1	HOMETOWN HEALTH WORKERS CHOICE
1	HUMANA
302	ICW GROUP
7	INDEMNITY INSURANCE COMPANY OF N AMERICA
608	LIBERTY MUTUAL
1	MANPOWER
188	MARKEL SERVICES INCORPORATED
11	MARRIOTT CLAIMS SERVICES
8	MATRIX ABSENCE MANAGEMENT
26	MEADOWBROOK INSURANCE
570	MGM RESORTS INTL RISK MGMT
1	MID-CENTURY INSURANCE COMPANY

## Before the Appeals Officer

Total	Insurer/Third Party Administrator
14	ADVANTAGE WORKERS COMP INS CO
129	AIG
25	ALTERNATIVE SERVICE CONCEPTS
2	AMERICAN CLAIMS MANAGEMENT INC
2	AMERICAN MINING INSURANCE CO
214	AMTRUST NORTH AMERICA
8	ARGO GROUP
44	ARGONAUT INS CO
254	ASSOCIATED RISK MANAGEMENT INC
11	BENCHMARK ADMINISTRATORS
18	BERKLEY RISK ADMINISTRATORS LLC
17	BERKSHIRE HATHAWAY HOMESTATE
2	BOYD GAMING RISK MGMT
191	BROADSPIRE SERVICES
3	BROADSPIRE UTILIZATION MGMT
1	BUILDERS INSURANCE COMPANY
483	CCMSI
2	CHARTIS INSURANCE
1	COMPANION PROPERTY & CASUALTY INS
233	CONSTITUTION STATE SERVICE CO
1	CONSTRUCTION INDUSTRY WORKERS COMP GROUP
2	COPPERPOINT INSURANCE COMPANIES
182	CORVEL CORPORATION
9	DAVIES CLAIM SOLUTIONS
154	EMPLOYERS INSURANCE CO OF NV
1	EMPLOYERS INSURANCE OF WAUSAU
100	ESIS
2	FARA INSURANCE SERVICES
1	FARMERS INSURANCE
18	FARMERS INSURANCE EXCHANGE
13	FIRSTCOMP INSURANCE
2	FOCUS PLUMBING/SUN CITY ELECTRIC
361	GALLAGHER BASSETT SERVICES INC
3	HEALTH DIRECT INC
31	HELMSMAN MANAGEMENT SERVICES
125	ICW GROUP
174	LIBERTY MUTUAL
68	MARKEL SERVICES INCORPORATED
1	MARRIOTT CLAIMS SERVICES
1	MATRIX ABSENCE MANAGEMENT
7	MEADOWBROOK INSURANCE
10	MGM RESORTS INTL RISK MGMT
1	MID-CENTURY INSURANCE COMPANY
40	NELSON DAVISON ADMINISTRATORS INC

# Insurers/TPAs Cases - Before the Division FY16

## Before the Hearing Officer

Total	Insurer/Third Party Administrator
107	NELSON DAVISON ADMINISTRATORS INC
170	NEVADA ALTERNATIVE SOLUTIONS
5	NEVADA COMPFIRST
2	NEVADA INSURANCE GUARANTY ASSOCIATION
4	NORTH AMERICAN RISK SERVICES
1	OLD REPUBLIC INSURANCE
40	PATRIOT RISK SERVICES INC
57	R A WONG
32	REPUBLIC INDEMNITY
186	S & C CLAIMS SERVICES INC
1	SAFETY NATIONAL CASUALTY CORPORATION
1135	SEDGWICK CMS
577	SIERRA NEVADA ADMINISTRATORS
1	STATE FARM FIRE AND CASUALTY CO
3	STATE FARM INSURANCE
301	THE HARTFORD
488	TRAVELERS INSURANCE
134	TRISTAR RISK MANAGEMENT
1	TRUMBULL INSURANCE COMPANY
53	UNKNOWN
115	VICTIMS OF CRIME PROGRAM
35	WESTERN STATES CONTRACTING
34	WORKERS CHOICE
1	XL SPECIALTY INSURANCE CO
707	YORK RISK SERVICES GROUP INC
325	ZURICH

## Before the Appeals Officer

Total	Insurer/Third Party Administrator
65	NEVADA ALTERNATIVE SOLUTIONS
3	NEVADA COMPFIRST
5	NEVADA INSURANCE GUARANTY ASSOCIATION
1	NEXT LEVEL ADMINISTRATORS LLC
1	NORTH AMERICAN RISK SERVICES
13	PATRIOT RISK SERVICES INC
3	PINNACLE RISK MANAGEMENT
13	R A WONG
12	REPUBLIC INDEMNITY
50	S & C CLAIMS SERVICES INC
520	SEDGWICK CMS
207	SIERRA NEVADA ADMINISTRATORS
28	SOMPO INT'L INSURANCE
1	SPECIALTY HEALTH MCO
1	STATE FARM FIRE AND CASUALTY CO
1	STATE FARM INSURANCE
131	THE HARTFORD
142	TRAVELERS INSURANCE
43	TRISTAR RISK MANAGEMENT
2	TRUCK INSURANCE EXCHANGE
47	UNKNOWN
17	VICTIMS OF CRIME PROGRAM
7	WESTERN STATES CONTRACTING
14	WORKERS CHOICE
230	YORK RISK SERVICES GROUP INC
107	ZURICH

Annual Report of  
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Fiscal Year 2016

# Annual Report of Insurers

## Before the Hearing Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ACE PROPERTY & CASUALTY	REMANDED	1	0	0	0
ADVANTAGE WORKERS COMP INS CO	AFFIRMED	4	8	0	1
ADVANTAGE WORKERS COMP INS CO	REVERSED	1	0	0	1
ADVANTAGE WORKERS COMP INS CO	REMANDED	1	2	1	3
ADVANTAGE WORKERS COMP INS CO	SETTLED/WITHDRAWN	2	5	0	3
ADVANTAGE WORKERS COMP INS CO	OTHER	0	8	0	0
AIG	AFFIRMED	35	49	13	19
AIG	REVERSED	8	24	0	8
AIG	REMANDED	13	29	0	13
AIG	SETTLED/WITHDRAWN	11	36	1	15
AIG	OTHER	19	39	3	11
ALTERNATIVE SERVICE CONCEPTS	AFFIRMED	4	10	0	7
ALTERNATIVE SERVICE CONCEPTS	REVERSED	7	4	2	0
ALTERNATIVE SERVICE CONCEPTS	REMANDED	12	6	1	3
ALTERNATIVE SERVICE CONCEPTS	SETTLED/WITHDRAWN	3	7	0	5
ALTERNATIVE SERVICE CONCEPTS	OTHER	9	6	0	1
AMERICAN MINING INSURANCE CO	AFFIRMED	1	1	0	0
AMERICAN MINING INSURANCE CO	REVERSED	0	1	0	2
AMERICAN MINING INSURANCE CO	REMANDED	0	0	0	2
AMERICAN MINING INSURANCE CO	SETTLED/WITHDRAWN	1	0	0	3
AMERICAN MINING INSURANCE CO	OTHER	1	0	0	1
AMTRUST NORTH AMERICA	AFFIRMED	79	84	4	36
AMTRUST NORTH AMERICA	REVERSED	25	29	0	7
AMTRUST NORTH AMERICA	REMANDED	62	68	1	46
AMTRUST NORTH AMERICA	SETTLED/WITHDRAWN	20	56	2	26
AMTRUST NORTH AMERICA	OTHER	50	48	4	25
ARGO GROUP	AFFIRMED	3	2	1	0
ARGO GROUP	REMANDED	0	4	0	1
ARGO GROUP	SETTLED/WITHDRAWN	0	0	1	3
ARGO GROUP	OTHER	0	3	0	1
ARGONAUT INS CO	AFFIRMED	9	10	0	7
ARGONAUT INS CO	REVERSED	1	0	0	0
ARGONAUT INS CO	REMANDED	3	4	0	1
ARGONAUT INS CO	SETTLED/WITHDRAWN	13	9	1	2
ARGONAUT INS CO	OTHER	12	10	0	1
ASSOCIATED RISK MANAGEMENT INC	AFFIRMED	69	71	6	21
ASSOCIATED RISK MANAGEMENT INC	REVERSED	22	20	2	6
ASSOCIATED RISK MANAGEMENT INC	REMANDED	43	19	3	23
ASSOCIATED RISK MANAGEMENT INC	SETTLED/WITHDRAWN	42	50	14	27
ASSOCIATED RISK MANAGEMENT INC	OTHER	69	103	8	38
BERKLEY RISK ADMINISTRATORS LLC	AFFIRMED	14	10	0	2
BERKLEY RISK ADMINISTRATORS LLC	REVERSED	4	1	0	0

# Annual Report of Insurers

## Before the Hearing Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
BERKLEY RISK ADMINISTRATORS LLC	REMANDED	7	2	0	5
BERKLEY RISK ADMINISTRATORS LLC	SETTLED/WITHDRAWN	7	5	0	9
BERKLEY RISK ADMINISTRATORS LLC	OTHER	10	4	0	1
BERKSHIRE HATHAWAY HOMESTATE	AFFIRMED	8	11	0	5
BERKSHIRE HATHAWAY HOMESTATE	REVERSED	6	4	0	0
BERKSHIRE HATHAWAY HOMESTATE	REMANDED	6	4	0	2
BERKSHIRE HATHAWAY HOMESTATE	SETTLED/WITHDRAWN	8	12	0	12
BERKSHIRE HATHAWAY HOMESTATE	OTHER	6	8	0	2
BROADSPIRE MOUNTAIN WEST SERVICE CENTER	REVERSED	1	0	0	0
BROADSPIRE SERVICES	AFFIRMED	64	63	2	8
BROADSPIRE SERVICES	REVERSED	23	24	6	5
BROADSPIRE SERVICES	REMANDED	32	44	4	17
BROADSPIRE SERVICES	SETTLED/WITHDRAWN	29	27	2	9
BROADSPIRE SERVICES	OTHER	41	50	8	11
CCMSI	AFFIRMED	179	190	9	40
CCMSI	REVERSED	80	40	6	8
CCMSI	REMANDED	112	129	5	41
CCMSI	SETTLED/WITHDRAWN	132	198	14	81
CCMSI	OTHER	94	114	4	40
CHARTIS INSURANCE	AFFIRMED	0	0	1	0
CHARTIS INSURANCE	SETTLED/WITHDRAWN	0	0	0	1
CHARTIS INSURANCE	OTHER	0	1	0	0
COMP WEST	OTHER	1	0	0	0
CONSTITUTION STATE SERVICE CO	AFFIRMED	6	7	1	1
CONSTITUTION STATE SERVICE CO	REVERSED	4	0	0	0
CONSTITUTION STATE SERVICE CO	REMANDED	2	6	1	3
CONSTITUTION STATE SERVICE CO	SETTLED/WITHDRAWN	1	2	0	2
CONSTITUTION STATE SERVICE CO	OTHER	12	17	0	7
CORVEL CORPORATION	AFFIRMED	62	60	9	20
CORVEL CORPORATION	REVERSED	28	10	1	0
CORVEL CORPORATION	REMANDED	38	56	1	14
CORVEL CORPORATION	SETTLED/WITHDRAWN	29	55	5	26
CORVEL CORPORATION	OTHER	31	49	3	13
CREATIVE RISK SOLUTIONS-IOWA	SETTLED/WITHDRAWN	1	3	0	2
DAVIES CLAIM SOLUTIONS	AFFIRMED	1	0	0	0
DAVIES CLAIM SOLUTIONS	REVERSED	0	0	0	1
DAVIES CLAIM SOLUTIONS	SETTLED/WITHDRAWN	1	0	0	0
DAVIES CLAIM SOLUTIONS	OTHER	1	1	0	0
DIGNITY HEALTH	OTHER	0	0	0	1
DIVISION OF INDUSTRIAL RELATIONS	REMANDED	0	1	0	0
EMPLOYERS INSURANCE CO OF NV	AFFIRMED	56	84	3	27
EMPLOYERS INSURANCE CO OF NV	REVERSED	10	16	0	0

# Annual Report of Insurers

## Before the Hearing Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
EMPLOYERS INSURANCE CO OF NV	REMANDED	25	62	1	12
EMPLOYERS INSURANCE CO OF NV	SETTLED/WITHDRAWN	19	47	1	12
EMPLOYERS INSURANCE CO OF NV	OTHER	31	46	0	12
ESIS	AFFIRMED	36	28	5	8
ESIS	REVERSED	7	4	0	3
ESIS	REMANDED	10	18	0	8
ESIS	SETTLED/WITHDRAWN	26	34	5	10
ESIS	OTHER	15	15	2	6
EXAMWORKS INC	SETTLED/WITHDRAWN	0	1	0	0
FARA INSURANCE SERVICES	AFFIRMED	0	1	0	0
FARA INSURANCE SERVICES	REVERSED	1	0	0	0
FARMERS INSURANCE	REVERSED	0	1	0	0
FARMERS INSURANCE	REMANDED	1	0	0	0
FARMERS INSURANCE EXCHANGE	AFFIRMED	12	10	0	1
FARMERS INSURANCE EXCHANGE	REVERSED	0	1	0	0
FARMERS INSURANCE EXCHANGE	REMANDED	5	8	0	1
FARMERS INSURANCE EXCHANGE	SETTLED/WITHDRAWN	5	4	0	8
FARMERS INSURANCE EXCHANGE	OTHER	5	12	0	2
FIRSTCOMP INSURANCE	AFFIRMED	4	8	1	3
FIRSTCOMP INSURANCE	REVERSED	2	2	1	1
FIRSTCOMP INSURANCE	REMANDED	1	5	0	0
FIRSTCOMP INSURANCE	SETTLED/WITHDRAWN	1	3	0	8
FIRSTCOMP INSURANCE	OTHER	1	1	4	1
FOCUS PLUMBING/SUN CITY ELECTRIC	AFFIRMED	2	2	2	1
FOCUS PLUMBING/SUN CITY ELECTRIC	REMANDED	0	2	0	0
FOCUS PLUMBING/SUN CITY ELECTRIC	SETTLED/WITHDRAWN	3	3	0	0
FOCUS PLUMBING/SUN CITY ELECTRIC	OTHER	1	1	0	0
GALLAGHER BASSETT SERVICES INC	AFFIRMED	156	158	22	46
GALLAGHER BASSETT SERVICES INC	REVERSED	62	37	6	18
GALLAGHER BASSETT SERVICES INC	REMANDED	76	79	7	54
GALLAGHER BASSETT SERVICES INC	SETTLED/WITHDRAWN	56	79	6	52
GALLAGHER BASSETT SERVICES INC	OTHER	64	91	11	33
HELMSMAN MANAGEMENT SERVICES	AFFIRMED	9	14	1	6
HELMSMAN MANAGEMENT SERVICES	REVERSED	3	6	1	7
HELMSMAN MANAGEMENT SERVICES	REMANDED	2	10	3	6
HELMSMAN MANAGEMENT SERVICES	SETTLED/WITHDRAWN	3	7	1	5
HELMSMAN MANAGEMENT SERVICES	OTHER	4	7	1	2
HOMETOWN HEALTH WORKERS CHOICE	OTHER	1	0	0	0
HUMANA	AFFIRMED	1	0	0	0
ICW GROUP	AFFIRMED	50	64	0	15
ICW GROUP	REVERSED	7	7	4	1
ICW GROUP	REMANDED	20	17	2	8

# Annual Report of Insurers

## Before the Hearing Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ICW GROUP	SETTLED/WITHDRAWN	24	34	3	5
ICW GROUP	OTHER	21	24	4	17
INDEMNITY INSURANCE COMPANY OF N AMERICA	REVERSED	1	0	0	0
INDEMNITY INSURANCE COMPANY OF N AMERICA	REMANDED	2	1	0	0
INDEMNITY INSURANCE COMPANY OF N AMERICA	SETTLED/WITHDRAWN	2	0	0	0
INDEMNITY INSURANCE COMPANY OF N AMERICA	OTHER	2	0	0	0
LIBERTY MUTUAL	AFFIRMED	60	89	8	23
LIBERTY MUTUAL	REVERSED	19	24	0	2
LIBERTY MUTUAL	REMANDED	49	83	5	39
LIBERTY MUTUAL	SETTLED/WITHDRAWN	31	59	10	35
LIBERTY MUTUAL	OTHER	41	58	3	15
MANPOWER	SETTLED/WITHDRAWN	0	1	0	1
MARKEL SERVICES INCORPORATED	AFFIRMED	19	28	2	7
MARKEL SERVICES INCORPORATED	REVERSED	9	2	3	1
MARKEL SERVICES INCORPORATED	REMANDED	19	19	4	17
MARKEL SERVICES INCORPORATED	SETTLED/WITHDRAWN	9	22	4	15
MARKEL SERVICES INCORPORATED	OTHER	9	21	1	6
MARRIOTT CLAIMS SERVICES	AFFIRMED	1	1	0	0
MARRIOTT CLAIMS SERVICES	REVERSED	0	0	0	0
MARRIOTT CLAIMS SERVICES	REMANDED	0	2	1	1
MARRIOTT CLAIMS SERVICES	SETTLED/WITHDRAWN	1	1	2	0
MATRIX ABSENCE MANAGEMENT	AFFIRMED	1	3	0	0
MATRIX ABSENCE MANAGEMENT	REVERSED	2	0	0	0
MATRIX ABSENCE MANAGEMENT	REMANDED	0	1	0	0
MATRIX ABSENCE MANAGEMENT	SETTLED/WITHDRAWN	0	1	0	0
MEADOWBROOK INSURANCE	AFFIRMED	2	5	2	0
MEADOWBROOK INSURANCE	REVERSED	0	1	0	1
MEADOWBROOK INSURANCE	REMANDED	0	6	0	2
MEADOWBROOK INSURANCE	SETTLED/WITHDRAWN	0	3	0	2
MEADOWBROOK INSURANCE	OTHER	2	2	0	2
MGM RESORTS INTL RISK MGMT	AFFIRMED	118	73	6	18
MGM RESORTS INTL RISK MGMT	REVERSED	20	11	0	3
MGM RESORTS INTL RISK MGMT	REMANDED	53	53	2	15
MGM RESORTS INTL RISK MGMT	SETTLED/WITHDRAWN	37	53	8	19
MGM RESORTS INTL RISK MGMT	OTHER	54	42	3	14
MID-CENTURY INSURANCE COMPANY	AFFIRMED	1	0	0	0
NELSON DAVISON ADMINISTRATORS INC	AFFIRMED	10	7	0	9
NELSON DAVISON ADMINISTRATORS INC	REVERSED	6	8	0	2
NELSON DAVISON ADMINISTRATORS INC	REMANDED	10	13	1	8
NELSON DAVISON ADMINISTRATORS INC	SETTLED/WITHDRAWN	8	11	1	2
NELSON DAVISON ADMINISTRATORS INC	OTHER	8	13	0	7
NEVADA ALTERNATIVE SOLUTIONS	AFFIRMED	18	28	0	11

# Annual Report of Insurers

## Before the Hearing Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
NEVADA ALTERNATIVE SOLUTIONS	REVERSED	11	11	2	2
NEVADA ALTERNATIVE SOLUTIONS	REMANDED	4	14	0	6
NEVADA ALTERNATIVE SOLUTIONS	SETTLED/WITHDRAWN	17	20	6	9
NEVADA ALTERNATIVE SOLUTIONS	OTHER	8	16	1	3
NEVADA COMPFIRST	AFFIRMED	1	0	0	0
NEVADA COMPFIRST	SETTLED/WITHDRAWN	1	2	0	0
NEVADA COMPFIRST	OTHER	1	0	0	0
NEVADA INSURANCE GUARANTY ASSOCIATION	OTHER	0	1	0	1
NORTH AMERICAN RISK SERVICES	REMANDED	1	0	0	1
NORTH AMERICAN RISK SERVICES	SETTLED/WITHDRAWN	2	0	0	0
OLD REPUBLIC INSURANCE	SETTLED/WITHDRAWN	0	1	0	0
PATRIOT RISK SERVICES INC	AFFIRMED	4	9	0	0
PATRIOT RISK SERVICES INC	REVERSED	0	2	0	0
PATRIOT RISK SERVICES INC	REMANDED	3	5	3	0
PATRIOT RISK SERVICES INC	SETTLED/WITHDRAWN	2	5	1	0
PATRIOT RISK SERVICES INC	OTHER	6	4	0	1
R A WONG	AFFIRMED	4	6	0	1
R A WONG	REVERSED	0	2	0	0
R A WONG	REMANDED	4	11	0	1
R A WONG	SETTLED/WITHDRAWN	9	7	1	1
R A WONG	OTHER	5	7	0	0
REPUBLIC INDEMNITY	AFFIRMED	2	2	0	0
REPUBLIC INDEMNITY	SETTLED/WITHDRAWN	5	4	1	2
REPUBLIC INDEMNITY	OTHER	5	8	0	1
S & C CLAIMS SERVICES INC	AFFIRMED	31	44	1	9
S & C CLAIMS SERVICES INC	REVERSED	4	0	1	4
S & C CLAIMS SERVICES INC	REMANDED	9	11	0	7
S & C CLAIMS SERVICES INC	SETTLED/WITHDRAWN	8	11	3	6
S & C CLAIMS SERVICES INC	OTHER	14	20	2	8
SAFETY NATIONAL CASUALTY CORPORATION	OTHER	1	0	0	0
SEDGWICK CMS	AFFIRMED	154	146	17	44
SEDGWICK CMS	REVERSED	46	31	1	7
SEDGWICK CMS	REMANDED	99	108	9	43
SEDGWICK CMS	SETTLED/WITHDRAWN	71	138	10	58
SEDGWICK CMS	OTHER	80	134	10	31
SIERRA NEVADA ADMINISTRATORS	AFFIRMED	98	91	2	31
SIERRA NEVADA ADMINISTRATORS	REVERSED	23	13	0	0
SIERRA NEVADA ADMINISTRATORS	REMANDED	49	39	2	13
SIERRA NEVADA ADMINISTRATORS	SETTLED/WITHDRAWN	37	73	6	14
SIERRA NEVADA ADMINISTRATORS	OTHER	43	55	5	13
STATE FARM FIRE AND CASUALTY CO	AFFIRMED	1	1	0	0
STATE FARM INSURANCE	AFFIRMED	0	2	0	0

# Annual Report of Insurers

## Before the Hearing Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
STATE FARM INSURANCE	OTHER	0	0	0	1
THE HARTFORD	AFFIRMED	38	38	3	17
THE HARTFORD	REVERSED	25	9	1	2
THE HARTFORD	REMANDED	21	19	2	7
THE HARTFORD	SETTLED/WITHDRAWN	23	38	2	20
THE HARTFORD	OTHER	22	28	1	15
TRAVELERS INSURANCE	AFFIRMED	74	71	1	27
TRAVELERS INSURANCE	REVERSED	16	6	0	6
TRAVELERS INSURANCE	REMANDED	41	47	3	17
TRAVELERS INSURANCE	SETTLED/WITHDRAWN	29	63	2	28
TRAVELERS INSURANCE	OTHER	35	45	0	22
TRISTAR RISK MANAGEMENT	AFFIRMED	16	19	7	5
TRISTAR RISK MANAGEMENT	REVERSED	3	5	1	3
TRISTAR RISK MANAGEMENT	REMANDED	3	19	2	11
TRISTAR RISK MANAGEMENT	SETTLED/WITHDRAWN	4	20	1	4
TRISTAR RISK MANAGEMENT	OTHER	4	14	0	5
TRUMBULL INSURANCE COMPANY	SETTLED/WITHDRAWN	1	1	0	0
UNKNOWN	AFFIRMED	0	1	0	0
UNKNOWN	REMANDED	0	2	0	0
UNKNOWN	OTHER	1	2	0	23
VICTIMS OF CRIME PROGRAM	AFFIRMED	33	2	0	1
VICTIMS OF CRIME PROGRAM	REVERSED	15	0	0	2
VICTIMS OF CRIME PROGRAM	REMANDED	9	1	0	2
VICTIMS OF CRIME PROGRAM	SETTLED/WITHDRAWN	25	0	0	0
VICTIMS OF CRIME PROGRAM	OTHER	17	1	0	3
WESTERN STATES CONTRACTING	AFFIRMED	4	5	0	0
WESTERN STATES CONTRACTING	REMANDED	4	11	3	0
WESTERN STATES CONTRACTING	SETTLED/WITHDRAWN	1	6	2	0
WESTERN STATES CONTRACTING	OTHER	0	1	0	0
WORKERS CHOICE	AFFIRMED	4	3	0	3
WORKERS CHOICE	REVERSED	3	0	0	2
WORKERS CHOICE	REMANDED	1	1	1	0
WORKERS CHOICE	SETTLED/WITHDRAWN	4	6	0	2
WORKERS CHOICE	OTHER	2	3	1	1
XL SPECIALTY INSURANCE CO	OTHER	1	1	0	0
YORK RISK SERVICES GROUP INC	AFFIRMED	126	107	27	30
YORK RISK SERVICES GROUP INC	REVERSED	41	19	0	5
YORK RISK SERVICES GROUP INC	REMANDED	61	58	3	21
YORK RISK SERVICES GROUP INC	SETTLED/WITHDRAWN	38	77	8	43
YORK RISK SERVICES GROUP INC	OTHER	64	50	7	15
ZURICH	AFFIRMED	60	45	4	12
ZURICH	REVERSED	15	5	0	3

# Annual Report of Insurers

## Before the Hearing Officer - FY16

<b>Insurer/TPA</b>	<b>Decision Rendered</b>	<b>Acc-Den</b>	<b>Medcare</b>	<b>Rehab</b>	<b>Other</b>
ZURICH	REMANDED	24	30	1	9
ZURICH	SETTLED/WITHDRAWN	26	24	3	17
ZURICH	OTHER	24	36	3	11

Annual Report of  
Insurers and Third-Party Administrators  
Before the Appeals Officer  
Fiscal Year 2016

# Annual Report of Insurers

## Before the Appeals Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
ADVANTAGE WORKERS COMP INS CO	AFFIRMED	1	1	0	0
ADVANTAGE WORKERS COMP INS CO	REVERSED	1	1	0	0
ADVANTAGE WORKERS COMP INS CO	SETTLED/WITHDRAWN	3	5	0	0
ADVANTAGE WORKERS COMP INS CO	OTHER	0	1	0	0
AIG	AFFIRMED	10	22	2	8
AIG	REVERSED	10	8	2	3
AIG	REMANDED	1	0	0	0
AIG	SETTLED/WITHDRAWN	16	20	2	15
AIG	OTHER	10	14	2	2
ALTERNATIVE SERVICE CONCEPTS	AFFIRMED	1	5	0	1
ALTERNATIVE SERVICE CONCEPTS	REVERSED	1	0	0	0
ALTERNATIVE SERVICE CONCEPTS	SETTLED/WITHDRAWN	5	7	0	4
ALTERNATIVE SERVICE CONCEPTS	OTHER	1	0	0	1
AMERICAN CLAIMS MANAGEMENT INC	AFFIRMED	0	2	0	0
AMERICAN MINING INSURANCE CO	SETTLED/WITHDRAWN	2	0	0	0
AMTRUST NORTH AMERICA	AFFIRMED	13	15	0	9
AMTRUST NORTH AMERICA	REVERSED	9	14	0	1
AMTRUST NORTH AMERICA	REMANDED	1	4	0	0
AMTRUST NORTH AMERICA	SETTLED/WITHDRAWN	34	50	2	20
AMTRUST NORTH AMERICA	OTHER	28	23	0	6
ARGO GROUP	SETTLED/WITHDRAWN	4	2	1	1
ARGONAUT INS CO	AFFIRMED	8	10	0	3
ARGONAUT INS CO	REVERSED	2	0	0	0
ARGONAUT INS CO	REMANDED	0	0	0	1
ARGONAUT INS CO	SETTLED/WITHDRAWN	5	5	0	1
ARGONAUT INS CO	OTHER	4	4	0	1
ASSOCIATED RISK MANAGEMENT INC	AFFIRMED	12	23	6	2
ASSOCIATED RISK MANAGEMENT INC	REVERSED	9	13	0	5
ASSOCIATED RISK MANAGEMENT INC	REMANDED	2	1	1	1
ASSOCIATED RISK MANAGEMENT INC	SETTLED/WITHDRAWN	49	49	2	28
ASSOCIATED RISK MANAGEMENT INC	OTHER	27	28	2	9
BENCHMARK ADMINISTRATORS	AFFIRMED	4	1	0	0
BENCHMARK ADMINISTRATORS	SETTLED/WITHDRAWN	2	1	0	1
BENCHMARK ADMINISTRATORS	OTHER	2	0	0	0
BERKLEY RISK ADMINISTRATORS LLC	AFFIRMED	3	2	0	0
BERKLEY RISK ADMINISTRATORS LLC	SETTLED/WITHDRAWN	4	7	0	2
BERKLEY RISK ADMINISTRATORS LLC	OTHER	1	0	0	0
BERKSHIRE HATHAWAY HOMESTATE	AFFIRMED	1	2	0	0
BERKSHIRE HATHAWAY HOMESTATE	SETTLED/WITHDRAWN	3	4	0	5
BERKSHIRE HATHAWAY HOMESTATE	OTHER	1	1	0	0
BOYD GAMING RISK MGMT	SETTLED/WITHDRAWN	1	1	0	0
BROADSPIRE SERVICES	AFFIRMED	16	21	1	3

# Annual Report of Insurers

## Before the Appeals Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
BROADSPIRE SERVICES	REVERSED	15	14	0	2
BROADSPIRE SERVICES	REMANDED	1	0	0	0
BROADSPIRE SERVICES	SETTLED/WITHDRAWN	39	36	1	16
BROADSPIRE SERVICES	OTHER	25	25	0	3
BROADSPIRE UTILIZATION MGMT	REVERSED	0	1	0	0
BROADSPIRE UTILIZATION MGMT	SETTLED/WITHDRAWN	1	0	0	0
BUILDERS INSURANCE COMPANY	OTHER	0	1	0	0
CCMSI	AFFIRMED	61	52	1	13
CCMSI	REVERSED	25	21	1	4
CCMSI	REMANDED	6	4	0	3
CCMSI	SETTLED/WITHDRAWN	102	100	7	42
CCMSI	OTHER	22	29	0	8
CHARTIS INSURANCE	REVERSED	1	0	0	0
CHARTIS INSURANCE	SETTLED/WITHDRAWN	0	0	0	1
COMPANION PROPERTY & CASUALTY INS	OTHER	1	0	0	0
CONSTITUTION STATE SERVICE CO	AFFIRMED	66	27	3	9
CONSTITUTION STATE SERVICE CO	REVERSED	10	3	0	1
CONSTITUTION STATE SERVICE CO	REMANDED	4	0	0	1
CONSTITUTION STATE SERVICE CO	SETTLED/WITHDRAWN	31	40	4	10
CONSTITUTION STATE SERVICE CO	OTHER	24	15	0	3
CONSTRUCTION INDUSTRY WORKERS COMP GROUP	SETTLED/WITHDRAWN	1	0	0	0
COPPERPOINT INSURANCE COMPANIES	AFFIRMED	1	0	0	0
COPPERPOINT INSURANCE COMPANIES	SETTLED/WITHDRAWN	0	0	1	1
CORVEL CORPORATION	AFFIRMED	22	24	2	8
CORVEL CORPORATION	REVERSED	9	8	2	3
CORVEL CORPORATION	REMANDED	0	1	0	1
CORVEL CORPORATION	SETTLED/WITHDRAWN	34	32	3	5
CORVEL CORPORATION	OTHER	23	18	2	3
DAVIES CLAIM SOLUTIONS	REVERSED	1	0	0	0
DAVIES CLAIM SOLUTIONS	REMANDED	0	0	1	0
DAVIES CLAIM SOLUTIONS	SETTLED/WITHDRAWN	1	2	0	4
EMPLOYERS INSURANCE CO OF NV	AFFIRMED	11	10	0	5
EMPLOYERS INSURANCE CO OF NV	REVERSED	2	3	0	2
EMPLOYERS INSURANCE CO OF NV	REMANDED	1	0	0	0
EMPLOYERS INSURANCE CO OF NV	SETTLED/WITHDRAWN	41	37	1	19
EMPLOYERS INSURANCE CO OF NV	OTHER	15	15	0	7
EMPLOYERS INSURANCE OF WAUSAU	SETTLED/WITHDRAWN	1	0	0	0
ESIS	AFFIRMED	18	9	1	2
ESIS	REVERSED	2	1	0	1
ESIS	REMANDED	1	2	0	2
ESIS	SETTLED/WITHDRAWN	27	18	1	7
ESIS	OTHER	8	8	0	2

# Annual Report of Insurers

## Before the Appeals Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
FARA INSURANCE SERVICES	AFFIRMED	2	0	0	0
FARMERS INSURANCE	SETTLED/WITHDRAWN	0	1	0	0
FARMERS INSURANCE EXCHANGE	REVERSED	1	0	0	0
FARMERS INSURANCE EXCHANGE	SETTLED/WITHDRAWN	3	4	0	1
FARMERS INSURANCE EXCHANGE	OTHER	4	5	0	1
FIRSTCOMP INSURANCE	AFFIRMED	0	1	1	0
FIRSTCOMP INSURANCE	REVERSED	1	0	1	0
FIRSTCOMP INSURANCE	SETTLED/WITHDRAWN	1	5	1	1
FIRSTCOMP INSURANCE	OTHER	0	0	1	1
FOCUS PLUMBING/SUN CITY ELECTRIC	SETTLED/WITHDRAWN	1	2	0	0
GALLAGHER BASSETT SERVICES INC	AFFIRMED	43	34	4	11
GALLAGHER BASSETT SERVICES INC	REVERSED	14	16	0	7
GALLAGHER BASSETT SERVICES INC	REMANDED	2	1	0	0
GALLAGHER BASSETT SERVICES INC	SETTLED/WITHDRAWN	54	80	3	28
GALLAGHER BASSETT SERVICES INC	OTHER	36	43	4	10
HEALTH DIRECT INC	REVERSED	0	0	0	1
HEALTH DIRECT INC	SETTLED/WITHDRAWN	0	0	0	2
HELMSMAN MANAGEMENT SERVICES	AFFIRMED	1	2	1	2
HELMSMAN MANAGEMENT SERVICES	SETTLED/WITHDRAWN	5	7	2	2
HELMSMAN MANAGEMENT SERVICES	OTHER	6	3	0	0
ICW GROUP	AFFIRMED	4	15	0	3
ICW GROUP	REVERSED	4	7	0	3
ICW GROUP	SETTLED/WITHDRAWN	18	32	1	10
ICW GROUP	OTHER	14	15	0	4
LIBERTY MUTUAL	AFFIRMED	15	18	2	3
LIBERTY MUTUAL	REVERSED	3	6	0	3
LIBERTY MUTUAL	REMANDED	2	3	1	1
LIBERTY MUTUAL	SETTLED/WITHDRAWN	20	42	1	13
LIBERTY MUTUAL	OTHER	23	27	0	1
MARKEL SERVICES INCORPORATED	AFFIRMED	3	6	0	0
MARKEL SERVICES INCORPORATED	REVERSED	2	4	0	0
MARKEL SERVICES INCORPORATED	SETTLED/WITHDRAWN	13	18	2	6
MARKEL SERVICES INCORPORATED	OTHER	10	8	0	1
MARRIOTT CLAIMS SERVICES	SETTLED/WITHDRAWN	1	0	0	0
MATRIX ABSENCE MANAGEMENT	SETTLED/WITHDRAWN	0	1	0	0
MEADOWBROOK INSURANCE	SETTLED/WITHDRAWN	3	2	1	2
MEADOWBROOK INSURANCE	OTHER	1	0	0	0
MGM RESORTS INTL RISK MGMT	AFFIRMED	3	1	0	0
MGM RESORTS INTL RISK MGMT	REMANDED	1	0	0	0
MGM RESORTS INTL RISK MGMT	SETTLED/WITHDRAWN	1	1	0	0
MGM RESORTS INTL RISK MGMT	OTHER	3	1	0	0
MID-CENTURY INSURANCE COMPANY	AFFIRMED	1	0	0	0

# Annual Report of Insurers

## Before the Appeals Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
NELSON DAVISON ADMINISTRATORS INC	AFFIRMED	6	6	0	7
NELSON DAVISON ADMINISTRATORS INC	REVERSED	0	1	0	0
NELSON DAVISON ADMINISTRATORS INC	SETTLED/WITHDRAWN	1	3	1	0
NELSON DAVISON ADMINISTRATORS INC	OTHER	7	6	0	4
NEVADA ALTERNATIVE SOLUTIONS	AFFIRMED	1	4	0	2
NEVADA ALTERNATIVE SOLUTIONS	REVERSED	1	1	0	0
NEVADA ALTERNATIVE SOLUTIONS	SETTLED/WITHDRAWN	8	17	0	16
NEVADA ALTERNATIVE SOLUTIONS	OTHER	6	10	1	1
NEVADA COMPFIRST	AFFIRMED	1	0	0	0
NEVADA COMPFIRST	OTHER	1	1	0	1
NEVADA INSURANCE GUARANTY ASSOCIATION	AFFIRMED	0	1	0	0
NEVADA INSURANCE GUARANTY ASSOCIATION	SETTLED/WITHDRAWN	0	0	0	1
NEVADA INSURANCE GUARANTY ASSOCIATION	OTHER	0	3	0	0
NEXT LEVEL ADMINISTRATORS LLC	OTHER	1	0	0	0
NORTH AMERICAN RISK SERVICES	OTHER	0	0	0	0
PATRIOT RISK SERVICES INC	REVERSED	0	0	0	1
PATRIOT RISK SERVICES INC	SETTLED/WITHDRAWN	8	4	0	0
PATRIOT RISK SERVICES INC	OTHER	1	1	0	0
PINNACLE RISK MANAGEMENT	SETTLED/WITHDRAWN	3	0	0	0
R A WONG	AFFIRMED	1	3	0	0
R A WONG	SETTLED/WITHDRAWN	1	1	0	0
R A WONG	OTHER	6	2	0	1
REPUBLIC INDEMNITY	AFFIRMED	0	2	0	0
REPUBLIC INDEMNITY	REVERSED	1	1	0	0
REPUBLIC INDEMNITY	SETTLED/WITHDRAWN	2	1	0	0
REPUBLIC INDEMNITY	OTHER	1	3	0	0
S & C CLAIMS SERVICES INC	AFFIRMED	6	8	0	2
S & C CLAIMS SERVICES INC	REVERSED	0	1	0	1
S & C CLAIMS SERVICES INC	SETTLED/WITHDRAWN	8	13	1	3
S & C CLAIMS SERVICES INC	OTHER	3	4	1	1
SEDGWICK CMS	AFFIRMED	50	46	0	16
SEDGWICK CMS	REVERSED	25	19	0	4
SEDGWICK CMS	REMANDED	4	4	0	0
SEDGWICK CMS	SETTLED/WITHDRAWN	94	124	13	49
SEDGWICK CMS	OTHER	51	41	3	7
SIERRA NEVADA ADMINISTRATORS	AFFIRMED	30	22	1	5
SIERRA NEVADA ADMINISTRATORS	REVERSED	16	7	1	1
SIERRA NEVADA ADMINISTRATORS	REMANDED	3	3	0	2
SIERRA NEVADA ADMINISTRATORS	SETTLED/WITHDRAWN	40	37	1	8
SIERRA NEVADA ADMINISTRATORS	OTHER	22	17	0	10
SOMPO INT'L INSURANCE	AFFIRMED	1	0	0	0
SOMPO INT'L INSURANCE	REMANDED	1	0	0	0

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## Before the Appeals Officer - FY16

Insurer/TPA	Decision Rendered	Acc-Den	Medcare	Rehab	Other
SOMPO INT'L INSURANCE	SETTLED/WITHDRAWN	10	4	1	1
SOMPO INT'L INSURANCE	OTHER	6	8	0	0
SPECIALTY HEALTH MCO	SETTLED/WITHDRAWN	0	0	0	1
STATE FARM FIRE AND CASUALTY CO	REVERSED	0	0	0	0
STATE FARM INSURANCE	SETTLED/WITHDRAWN	0	1	0	0
THE HARTFORD	AFFIRMED	18	12	0	2
THE HARTFORD	REVERSED	5	7	0	6
THE HARTFORD	REMANDED	1	2	0	1
THE HARTFORD	SETTLED/WITHDRAWN	21	18	4	15
THE HARTFORD	OTHER	14	9	2	6
TRAVELERS INSURANCE	AFFIRMED	13	13	0	1
TRAVELERS INSURANCE	REVERSED	13	5	0	4
TRAVELERS INSURANCE	SETTLED/WITHDRAWN	27	39	1	5
TRAVELERS INSURANCE	OTHER	18	9	0	6
TRISTAR RISK MANAGEMENT	AFFIRMED	6	6	3	1
TRISTAR RISK MANAGEMENT	REVERSED	3	0	0	3
TRISTAR RISK MANAGEMENT	SETTLED/WITHDRAWN	5	14	0	2
TRISTAR RISK MANAGEMENT	OTHER	1	4	1	1
TRUCK INSURANCE EXCHANGE	SETTLED/WITHDRAWN	1	0	0	1
UNKNOWN	AFFIRMED	9	4	0	1
UNKNOWN	REVERSED	3	0	0	0
UNKNOWN	SETTLED/WITHDRAWN	7	10	2	3
UNKNOWN	OTHER	5	6	0	0
VICTIMS OF CRIME PROGRAM	AFFIRMED	6	0	0	2
VICTIMS OF CRIME PROGRAM	REVERSED	1	1	0	1
VICTIMS OF CRIME PROGRAM	OTHER	3	0	0	2
WESTERN STATES CONTRACTING	AFFIRMED	2	1	0	0
WESTERN STATES CONTRACTING	REVERSED	0	1	0	0
WESTERN STATES CONTRACTING	SETTLED/WITHDRAWN	1	2	0	0
WESTERN STATES CONTRACTING	OTHER	1	0	0	0
WORKERS CHOICE	AFFIRMED	0	1	0	0
WORKERS CHOICE	REVERSED	1	1	0	0
WORKERS CHOICE	SETTLED/WITHDRAWN	3	5	0	4
YORK RISK SERVICES GROUP INC	AFFIRMED	38	21	2	6
YORK RISK SERVICES GROUP INC	REVERSED	12	7	2	2
YORK RISK SERVICES GROUP INC	REMANDED	1	2	0	0
YORK RISK SERVICES GROUP INC	SETTLED/WITHDRAWN	59	32	6	20
YORK RISK SERVICES GROUP INC	OTHER	25	15	1	4
ZURICH	AFFIRMED	10	12	0	2
ZURICH	REVERSED	1	3	0	0
ZURICH	SETTLED/WITHDRAWN	21	23	2	8
ZURICH	OTHER	19	12	1	4